FREQUENTLY ASKED QUESTIONS

HOW TO BOOK A TABLE?

We accept table reservations by calling +48 667 607 605 or ONLINE (for groups of 1 to 4 guests) - just click on the "book a table" icon on our website and select the date and time of reservation you are interested in.

Pssst...Sometimes our phone can be busy, so call us as soon as possible! We will definitely pick you up and accommodate you as best we can!

By default, we accept reservations for 2.5 hours, so if you want to stay with us longer, there is no problem, just let us know when making the reservation or specify the time yourself online!

We keep all reservations within 15 minutes, so if you may be late, please call us. If something comes up and you do not show up, please cancel your reservation by phone, text message or via our Facebook, thank you very much.

HOW DO ONLINE RESERVATIONS WORK?

Our online table reservation system works 24/7 and reserves tables for you automatically.

When reserving a table online, please provide reservation details (date, time of reservation, number of people) and details of the booking person (name and surname, telephone number and e-mail). This data is collected solely for the purpose of conducting the reservation process.

The system informs about a correctly made and accepted reservation by sending a confirmation e-mail to the provided address. The reservation is effectively made upon receipt of its confirmation. Lack of a confirmation email may mean that the booking process has not been completed properly.

BILLS AND INVOICES

Do you need an invoice? No problem. We will issue a VAT invoice for you if you ask the waiter for it before closing the bill. Remember that after fiscalizing a receipt without a Tax Identification Number, our waiter will not be able to issue an invoice for you, we are sorry. If you are in a larger group, please do not split the bill, this will ensure better service for you and others and a good night's sleep for the waiter.

DOGS, BABIES, SUITCASES, CAKES AND MORE...

You have a child? Cool! We invite children - we have highchairs and a few recommended dishes for them. Do you have a dog or cat? He's welcome here too! We'll be happy to give him some water and pet him if you don't mind. Are you traveling and have a suitcase with you? No problem, we will store it for you in our cloakroom.

Would you like to bring your cake to us? Be sure to tell us about this when making your reservation and have your receipt with you. We will be happy to serve it for you, but we charge PLN 100.

OUR OPENING HOURS

Our place is open every day from 12:00 until the last guests arrive. In practice, this means that we usually close at around 00:00 during the week, and at 3:00 on weekends, but if our guests are satisfied, we are happy to extend the opening hours for you!

DIETS, ALLERGIES, FOOD PREFERENCES

You will find allergen markings on our menu and dish weights are available from our Chef. If you want to know how many calories a specific dish has, feel free to ask us. Some of our dishes are also vegetarian, vegan or gluten-free. All information about this is detailed in the menu. If you have questions about a specific item, feel free to ask your waiter! Unfortunately, we do not serve gluten-free pizza or pasta, sorry!

WHAT EVENTS CAN BE ORGANIZED WITH US?

Absolutely all! We recommend ourselves for both smaller and larger meetings - hen and stag parties, birthdays, anniversaries, modern wedding events, as well as all types of corporate events such as integrations, outings, business meetings, training sessions, and product launches. Write to us at helloedzieninoc.com and we will send you the details!

CAN I CHANGE SOMETHING IN THE EVENT MENU?

Of course. Our Chef always has a flexible approach to the needs of guests, so you can freely mix our packages. Alternatively, if you are looking for slightly different options, you can choose dishes and drinks from our entire restaurant menu, or the Chef can create a menu dedicated exclusively to your needs. We price this type of projects individually depending on the content of the offer.